

Lost / Stolen Passbook Form

This form can be completed electronically, Saved and printed.

If completing manually, please complete in black ink and BLOCK CAPITALS. Complete all boxes that apply.

1. Lost / Stolen Passbook details					
Joint / more than 2 parties on the account Own account		Lost Stolen			
		(if stolen, please provide your	Crime Reference Number		
1st Applicant		2nd Applicant			
Surname		Surname			
Title	Mr Mrs Miss Ms Other	Title	Mr Mrs Miss Ms Other		
Forename(s) in full		Forename(s) in full			
Home telephone		Home telephone			
Work telephone		Work telephone			
Mobile Number		Mobile Number			
Email		Email			
Preferred correspondence	Email Post Phone	Preferred correspondence	Email Post Phone		
Preferred contact time	АМ	Preferred contact time	AM PM		
Permanent address		Permanent address			
	Postcode		Postcode		
Date of birth		Date of birth			
Marital status		Marital status			
Are you related to any other customer at the Society?	Yes No	Are you related to any other customer at the Society?	Yes No		
Relationship		Relationship			
2. Account Details					
Account Number		Account Number			
Account Number		Account Number			

3. Declaration and signature(s)

 $Please\ make\ sure\ you\ have\ completed\ the\ relevant\ sections\ above\ and\ read\ below\ before\ signing$

- I/we confirm that the information I have provided is correct
- Where I am reporting this on behalf of the account holder I confirm I am authorised to do so.
- I/we understand that where my/our passbook has been stolen the account will be closed and transferred to a new account with a new passbook to protect the account from fraudulent use. The stolen passbook will be invalid and if recovered should be returned to the Society.
- I/we understand that if I/we have;
 - · lost my/our passbook; and
 - are also notifying the Society of a change of address;

the account will be restricted and after 7 days of the date on this form it will be closed and transferred to a new account with a new passbook to protect the account from fraudulent use. The lost passbook will be invalid and if recovered should be returned to the Society.

- I/we understand that Passbooks that are lost or stolen in the first instance will be replaced free of charge. Passbooks that are lost on a subsequent occasion will incur a £10 charge for replacement in accordance with the Society's Tariff of Fees and Charges.
- I/we agree that if we suspect fraudulent use you must make the Police and the Society aware as soon as possible.
- I/we agree to co-operate with the Society and the police, if the Society needs to involve them.



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Signature		Signature			
Date	D D M M Y Y Y				
If you would like to know more about protecting yourself from identity fraud and theft please refer to www.actionfraud.police.uk/fraud_protection/identity_fraud We are a data controller of your personal information. The way that we process your personal information is described in our Privacy Notice. This information is available on our website www.chorleybs.co.uk/privacy					