

Key Features Document

The Financial Conduct Authority is a financial services regulator. It requires us, Chorley Building Society to give you this important information to help you to decide whether our Fixed Rate Cash ISA is right for you. You should read this document carefully so that you understand what you are buying, and then keep it safe for future reference.

This document forms part of the terms and conditions of this account and is required to be read in conjunction with the Society's Savings Accounts General Terms and Conditions, Chorley Online Terms and Conditions and the Tariff of Fees and Charges; please read all these documents carefully before you apply as they set out the contract between you and the Society. If there is anything that you don't understand or have any queries about, please ask us and we will be happy to answer your questions.

SUMMARY BOX

Account name	Fixed Rate Cash ISA (fixed until 30.06.2028)		
What is the interest rate?	Balance in the account	% Tax free⁽²⁾	%AER⁽¹⁾
	£1,000+	4.35%	4.35%
	Interest is calculated on a daily basis and paid into this account on the 5 th April each year and at maturity. The interest will be paid directly into this account with the Society.		
	Please refer to section 7 of the Savings Accounts General Terms and Conditions for details on how we calculate interest.		
	Details of our full range of products and current interest rates are available on request at our branches, by telephone 01257 235003 or from our website www.chorleybs.co.uk		
	Interest Rate Definitions		
	(1) AER stands for Annual Equivalent Rate and illustrates what the interest rate would be if interest was paid and added to the account once each year. The AER enables you to easily compare one savings account with another.		
	(2) Tax-free – Interest will be paid exempt of UK income tax.		
Can Chorley Building Society change the interest rate?	This interest rate is fixed until 30.06.2028 meaning we cannot change the interest rate during this fixed term period. After this date your account reverts to the Chorley Cash ISA account with a variable rate of interest. The terms and conditions of the Chorley Cash ISA are available in branch or at www.chorleybs.co.uk/savings .		
What would the estimated balance be at maturity based on a £1,000 deposit?	Based on the current rate of interest, if you opened this account on the 7 th April 2026 and deposited £1,000 your estimated balance would be £1,099.67 on maturity. This projection is for illustrative purposes only and does not take into account your individual circumstances. The projection is based on no additional deposits, withdrawals or changes in interest rate within the product period.		
How do I open and manage my account?	This product can be opened and managed in branch, by post, and via Chorley Online where you are able to view transactions, check your balance and check your interest rates. Please refer to the Society's Savings Accounts General Terms and Conditions and Chorley Online Terms and Conditions.		
	Please note the Society only offers cash ISA products.		
	Eligibility Criteria		
	<ul style="list-style-type: none"> Only one Fixed Rate Cash ISA (fixed until 30.06.2028) is permitted per customer. The account can only be held in a single name and not held on behalf of a person other than the investor. After your initial deposit, you can make one additional payment in to the account using your 2026/2027 ISA allowance. This payment can be transferred in from another ISA provider or another Chorley Building Society account, subject to account specific terms and conditions. Please note that, after that, no further payments into the ISA are permitted in this and future tax years. Available to eligible UK residents over the age of 18 only who: <ul style="list-style-type: none"> Are resident in the UK or, if not resident, be performing duties as Crown employee serving overseas and paid out of the public revenue of the UK (typically a serving member of the armed forces, or a diplomat), or be married to, or in a civil partnership with, such a person; and Have not exceeded the overall annual ISA subscription limit. 		
	To open an account, you need to apply in branch, by post or online and let us have: <ul style="list-style-type: none"> a fully completed Cash ISA Account application form; at least the minimum deposit of £1,000; and proof of identity, address and residency. funds must be received within 15 calendar days for accounts opened via Chorley Online. If no funds are received the account will be closed. 		
	<ul style="list-style-type: none"> The ISA subscription limit from 6 April 2026 to 5 April 2027 is £20,000 and this allowance can be split between a Cash ISA, a Stocks and Shares ISA, an Innovative Finance ISA, a Lifetime ISA and a Help to buy ISA, subject to eligibility. You are permitted to hold more than one ISA of the same type (expect for Lifetime ISAs), within the same tax year, providing the total amount across all accounts remains within your overall subscription limit. Once the amount deposited in any tax year reaches the maximum annual investment limit no further deposits are allowed until the following tax year. You remain responsible for managing your overall subscription limits, meaning you must ensure that collectively the total subscriptions remain within the overall ISA limit for the tax year. If you require further information, 		

	<p>please refer to our ISA FAQs https://www.chorleybs.co.uk/savings/isas or speak to our Branch Advisors.</p> <ul style="list-style-type: none"> • Transfer Out - This Fixed Rate Cash ISA can be transferred into another provider's Cash ISA or a Stocks and Shares ISA during the product term subject to 180 days loss of interest on the amount withdrawn. Current year subscriptions must be transferred in full and previous years' subscriptions can be full or partial transfers. We will forward the funds to the new ISA provider within 15 business days of receiving your instruction from them. • Transfer In – Current year subscriptions must be transferred in full and previous years' subscriptions can be full or partial transfers. On receipt of a transfer instruction from you we will forward it to your existing ISA provider, together with confirmation that we will accept the transfer, within 15 business days of the date of receipt. Once we receive the funds and transfer information, we will credit the funds to the Fixed Rate Cash ISA account within 3 business days of the date of the receipt. Interest will be earned from the day after the funds are credited. • If transferring this Fixed Rate Cash ISA account to another Chorley Building Society account during the product term, a penalty equal to 180 days loss of interest on the amount withdrawn will be charged. • This is a limited issue, and the Society reserves the right to withdraw this product without notice at any time. Please note if this product is withdrawn by the Society, you will not be allowed to deposit any further amounts into this account. • We will contact you at least 14 days prior to the end of the fixed rate term to advise you of your options for maturing funds. This will be by email if we hold an up-to-date email address for you, or via the post.
<p>Can I withdraw money from this account?</p>	<p>You may withdraw by cash, cheque or CHAPs* (*subject to a £25 fee) and transfers out to other ISA providers can be made. You can request a same day transfer to any of your eligible Chorley accounts in person, by post or, if registered, via Chorley Online. You can request a next day payment via Chorley Online to a nominated bank account, providing this is in your name. Cheques requested by post or online for withdrawals or closures will be issued within two working days of receipt and posted 1st class to the account holder.</p> <ul style="list-style-type: none"> • You may withdraw the annual interest once this has been credited to your account. This withdrawal will not incur a penalty. • All other withdrawals during the product term will be subject to 180 days loss of interest on the amount withdrawn. • Our Fixed Rate Cash ISA is not a 'Flexible ISA'. This means that all your deposits within the tax year count towards your ISA allowance, regardless of whether or not you make any withdrawals. <p>Please note if a withdrawal or transfer is made from this Fixed Rate Cash ISA within 180 days of a new tax year then the interest penalty will be deducted from your capital balance.</p> <p>Withdrawal conditions apply; please refer to section 9 of the Savings Accounts General Terms and Conditions for further details.</p>
<p>Additional Information</p>	<ul style="list-style-type: none"> • Please refer to the Important Information section. • What are the risks? The Government can change the taxation treatment of ISAs at any time without prior notice. • Interest is paid tax free on this product. Your tax treatment is dependent on your own personal circumstances and may be subject to change in the future.

Important Information

Operation in accordance with ISA Regulations

The operation of the account is subject to the applicable provisions of the ISA Regulations. The Society will notify you if, by reason of any failure to satisfy the ISA Regulations, the ISA has, or will, become void.

The Society will satisfy itself that any person to whom it delegates any of its functions or responsibilities under the terms agreed with you is competent to carry out those functions and responsibilities.

If you are found to have breached the ISA rules governing subscription limits, or your application is incorrect, your Fixed Rate Cash ISA will cease to be exempt from tax and any interest earned in that year will be subject to tax.

Please note that the ISA investments will be, and must remain in, the beneficial ownership of the investor and must not be used as security for a loan.

Death of the Account Holder

In the event of your death no further investments will be allowed in your account. However, tax benefits of the ISA can continue until the earlier of;

- Administration of the deceased's estate is complete
- The ISA is closed
- 3 years after the date of death

Residency

You must notify the Society if you cease to be resident in the UK or if not resident, cease to perform duties as a Crown employee serving overseas or to be married to, or in a civil partnership with a person who performs such duties which allows you to subscribe to a Cash ISA. The Cash ISA will continue to be exempt from UK tax but no further subscriptions can be made until you meet the residency requirements again.

Changing your mind

Once you have opened an account, you have 14 days to let us know that you have changed your mind. The 14 days will start after the account is opened or, if later, after you first receive (on paper or electronically) a copy of Chorley Building Society's Savings Accounts General Terms & Conditions and the Product Specific Features. If you let us know within this time that you no longer want the account, we will give you your money back (together with any interest it has earned) or help you switch to another one of our accounts which you are eligible for (if we have received cleared money). Should you change your mind about this account please send written notification of your cancellation to us at Head Office, Key House, Foxhole Road, Chorley, PR7 1NZ.

What to do if you're not satisfied

If you are not satisfied with our services we operate an internal complaints procedure. A copy of this procedure is available online at www.chorleybs.co.uk or you can ask in any of our branches for details of this procedure. If you are not satisfied with our final response, you may be eligible to take your complaint to the Financial Ombudsman Service (FOS).

Financial Services Compensation Scheme

The Society is a member of the Financial Services Compensation Scheme. Your savings in this product may be covered, subject to eligibility. For more information contact the Financial Services Compensation Scheme, Telephone: 0800 678 1100 or 020 7741 4100, Email: ICT@fscs.org.uk, website: <http://www.FSCS.org.uk>

The favourable tax treatment of ISAs may change in the future subject to changes in government legislation.

Contact us - 01257 235003 or <https://www.chorleybs.co.uk/contact-us> for further information.

Chorley Building Society is the trading name of The Chorley and District Building Society. Chorley Building Society is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Registered on the Financial Services Register under number 206023. Registered Office: Key House, Foxhole Road, Chorley, Lancashire PR7 1NZ.

Your telephone conversations with the Society may be recorded. This is to help the Society to improve customer service and to offer additional security. Calls and electronic communications may also be monitored for staff training.