

Lost / Stolen Passbook Form

This form can be completed electronically, Saved and printed.
If completing manually, please complete in black ink and BLOCK CAPITALS. Complete all boxes that apply.

1. Lost / Stolen Passbook details

Joint / more than 2 parties on the account ☐ Own account ☐ Lost ☐ Stolen ☐
(if stolen, please provide your Crime Reference Number)

1st Applicant

Surname
Title ☐ Mr ☐ Mrs ☐ Miss ☐ Ms ☐ Other
Forename(s) in full
Home telephone
Work telephone
Mobile Number
Email
Preferred correspondence ☐ Email ☐ Post ☐ Phone
Preferred contact time ☐ AM ☐ PM
Permanent address
Postcode
Date of birth
Marital status

2nd Applicant

Surname
Title ☐ Mr ☐ Mrs ☐ Miss ☐ Ms ☐ Other
Forename(s) in full
Home telephone
Work telephone
Mobile Number
Email
Preferred correspondence ☐ Email ☐ Post ☐ Phone
Preferred contact time ☐ AM ☐ PM
Permanent address
Postcode
Date of birth
Marital status

2. Account Details

Account Number
Account Number
Account Number
Account Number

3. Declaration and signature(s)

Please make sure you have completed the relevant sections above and read below before signing

- I/we confirm that the information I have provided is correct
- Where I am reporting this on behalf of the account holder I confirm I am authorised to do so.
- I/we understand that if I/we have lost my/our passbook are also notifying the Society of a change of address we will not issue you with a cheque payable to a third party for a period of seven days, (from the date of notification) this is to protect you against possible fraud.
- I/we understand that Passbooks that are lost or stolen in the first instance will be replaced free of charge. Passbooks that are lost on a subsequent occasion will incur a £5 charge for replacement in accordance with the Society's Tariff of Fees and Charges.
- I/we agree that if we suspect fraudulent use you must make the Police and the Society aware as soon as possible.
- I/we agree to co-operate with the Society and the police, if the Society needs to involve them.

Signature

Signature

Date

If you would like to know more about protecting yourself from identity fraud and theft please refer to www.actionfraud.police.uk/fraud_protection/identity_fraud

We are a data controller of your personal information. The way that we process your personal information is described in our Privacy Notice. This information is available on our website www.chorleybs.co.uk/privacy

FOR INTERNAL USE ONLY

Customer Advisor Checked By: Date:
Customer Number Date: